



Erasmus+ Programme

Inter-Institutional Agreement

Key Action 1

Mobility of higher education students and staff

between EU Member States and third countries associated to the Programme and third countries not associated to the Programme

The institutions¹ named below agree to cooperate for the exchange of students and/or staff in the context of the Erasmus+ programme. This agreement is valid for the Erasmus+ call years 2021-2027 in:

- KA131 / KA171 Higher education mobility supported by external funds

The institutions commit to sound and transparent management of funds allocated to them through Erasmus+ and to respect the quality requirements of the Programme, outlined in the [Erasmus Charter for Higher Education](#)² and in this agreement.

The institutions agree on exchanging their mobility-related data according to the [principles of GDPR](#)³ and in line with the technical standards of the [European Student Card Initiative](#)⁴, when this becomes available for international mobility involving third countries not associated to the Programme.

Sending institutions located in EU/EEA countries have to ensure compliance with the provisions of art. 46 GDPR for all participants' personal data exchanged in the context of their mobility with institutions from non-EU/EEA countries without an adequacy decision, on the condition that enforceable data subject rights and effective legal remedies for data subjects are available in the respective third country. The participants should be informed in a transparent manner about the level of protection of their personal data, if this is different from the one where the sending institution is located.

Validity period of the agreement

Inter-institutional agreements can be bilateral or multilateral in the case of mobility consortia:

- Bilateral agreements are for cooperation between one higher education institution located in an EU Member State or third country associated to the Programme and another institution located in a third country not associated to the Programme
- Multilateral agreements are for cooperation between a mobility consortium of higher education institutions located in one single EU Member State or third country associated to the Programme and another institution located in a third country not associated to the Programme.

https://ec.europa.eu/programmes/erasmus-plus/resources/documents/applicants/higher-education-charter_en

https://ec.europa.eu/info/law/law-topic/data-protection/reform/rules-business-and-organisations/principles-gdpr_en

https://ec.europa.eu/education/education-in-the-eu/european-student-card-initiative_en

Start-End of validity	01.10.2026-28.02.2027
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1. Information about the higher education institutions

Name of the institution (and department, where relevant)	Erasmus code or city ⁵	Contact details ⁶ (email, phone)	Websites (General/Faculties/Course catalogue)
mdw - University of Music and Performing Arts Vienna	A WIEN08	Katharina van Linthoudt (Inter-Institutional Agreements & Erasmus+ International Teaching Mobility) Tel: +43 1 71155 – 7425 van-linthoudt@mdw.ac.at Susanne Fülöp-Visconti (Erasmus+ International Coordinator) Tel: +43 1 71155 – 7422 Fueloep-visconti@mdw.ac.at	https://www.mdw.ac.at/internationaloffice/
Universidad de Los Lagos, Osorno Chile	ULagos	Oscar Díaz (Director of International Relationships) Tel: +56 64 2333568 oscar.diaz@ulagos.cl Cecilia Delgado Rosas (National and International Mobility Coordinator) (+56) 64 – 2333510	https://rrii.ulagos.cl/

2. Mobility numbers per academic year

The partners agree to update the mobility data, whenever possible, by no later than the end of January in the preceding academic year via e-mail correspondence (legal representatives of each institution in cc) or formally via an amendment of the intern-institutional agreement.

The mobility data can only be adjusted, updated or renewed in case sufficient funds from a Call have been granted to mdw.

FROM	TO	Subject area code	Subject area name	Study cycle	Number of student mobility periods
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Higher education institutions (HEIs) from EU Member States or third countries associated to the Programme should indicate their Erasmus code; HEIs from third countries not associated to the Programme should mention the city where they are located.

Contact details to reach the senior officer in charge of this agreement and of its possible updates.

ISCED CODE: <https://circabc.europa.eu/sd/a/286ebac6-aa7c-4ada-a42b-ff2cf3a442bf/ISCED-F%202013%20-%20Detailed%20field%20descriptions.pdf>

					Student Mobility for Studies	Student Mobility for Traineeships
A WIEN08	Universidad de Los Lagos, Osorno Chile	0215	Music and performing arts		0	1 (Valentina Ritter)
Universidad de Los Lagos, Osorno Chile	A WIEN08	0215	Music and performing arts		0	0

FROM	TO	Subject area code	Subject area name	Study cycle	Number of staff mobility periods	
					Staff Mobility for Teaching	Staff Mobility for Training
A WIEN08	Universidad de Los Lagos, Osorno Chile	0215	Music and performing arts		0	0
Universidad de Los Lagos, Osorno Chile	A WIEN08	0215	Music and performing arts		0	0

3. Recommended language skills

The sending institution, following agreement with the receiving institution, is responsible for providing support to its nominated candidates so that they can have the recommended language skills⁷ at the start of the mobility period (see also section 6 “Preparation and Support”)

Institution	Optional: Subject area	Language of instruction 1	Language of instruction 2	Recommended language of instruction level	
				Student Mobility for Studies	Staff Mobility for Teaching
A WIEN08		German	English	1: B2 2: not required	1: not required 2: B2-C1

For an easier and consistent understanding of language requirements, it is recommended to use the Common European Framework of Reference for Languages (CEFR): <http://europass.cedefop.europa.eu/en/resources/european-language-levels-cefr>

Universidad DE LOS LAGOS, Osorno Chile		Español	...	1: B2	1: C1
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For more details on the language of instruction recommendations, see the course catalogue of each institution. The links to the course catalogue are provided in the first section.

4. Partnership arrangements: fees and organizational support funds

In accordance with the Erasmus Charter for Higher Education, partners commit to charge no additional fees to students:

- In connection with the organization or administration of their Erasmus+ credit mobility period at their institution. Any violation to this rule by the partners shall be brought to the attention of the National Agency and may lead to the termination of the participation in the project linked to this inter-institutional agreement, if no corrective measures are taken.
- For tuition, registration, examinations or access to laboratory and library facilities. Nevertheless, they may be charged small fees on the same basis as local students for costs such as insurance, student unions and the use of miscellaneous material.

OPTIONAL: Partners agree on the following use and repartition of organisational support funds including a list of objectives that both partners consider a priority:

OS Use and Repartition	Priority Objectives
	Visa application fees, language support, additional mobilities

5. Outreach and Selection of participants: calendar, application procedure and requirements

- Partners commit to doing outreach to participants with fewer opportunities to encourage their participation in the Programme and, where needed, agree on a common strategy to meet indicative inclusion targets.
- Partners commit to running selection procedures for mobility activities that are fair, transparent and documented, ensuring equal opportunities to participants eligible for mobility. The calls for applications must be public and an appeal procedure must be in place. Under no circumstances, shall applicants and selected participants incur any costs during application and selection procedures.
- In the case of student mobility, partners will ensure that other elements beyond academic merit are taken into account to ensure participation of students with fewer opportunities. Selection criteria and procedures must be clearly communicated in the call for applications.

Calendar⁸

Institution [Erasmus code]	Academic Year dates Please give link to calendar on Website
A WIEN08	https://www.mdw.ac.at/1506/

Please specify the deadline for each semester and, if necessary, adapt to a trimester system.

Universidad de Los Lagos, Osorno Chile	https://www.ulagos.cl/wp-content/uploads/2026/01/DU-CPO-2025-04766-Calendario-academico-2026.pdf
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Nominations of incoming students must reach the institution by:

Receiving institution [Erasmus code]	Autumn term* [day/month]	Spring term* [day/month]
A WIEN08	n.a	n.a
Universidad de Los Lagos, Osorno Chile	n.a	n.a

Applications from incoming students must reach the institution by:

Receiving institution [Erasmus code]	Autumn term* [day/month]	Spring term* [day/month]
A WIEN08	n.a	n.a
Universidad de Los Lagos, Osorno Chile	Fall semester until May 30.	Spring semester until November 30.

The receiving institution will send its decision no later than 5 weeks.

The partners commit to have a fair, transparent, coherent and documented application and selection procedure outlined in their respective websites and regularly updated, together with the contact details of the relevant department:

Application procedure for incoming students:

Receiving institution [Erasmus code]	Contact details (email, phone)	Website for information
A WIEN08	n.a	n.a
Universidad de Los Lagos, Osorno Chile	movilidad.internacional@ulagos.cl rrii@ulagos.cl / difusion@ulagos.cl	http://rrii.ulagos.cl/ext-en-ul/

Additional requirements

Receiving institution [Erasmus code]	Details	Website for information
A WIEN08	n.a	n.a
Universidad de Los Lagos, Osorno Chile	n.a	n.a

6. Preparation and support

The higher education institution(s) in an EU Member State or associated third country commit(s) to:

- Ensure that students are aware of their rights and obligations as defined in the [Erasmus+ Student Charter](#)⁹.
- Arrange travels or provide a pre-financing of the grant to reduce the costs that participants need to cover upfront, to the extent possible.

All involved Higher Education Institutions commit to the following preparation and support measures. Information and assistance can be provided by the contact points and information sources in the table below:

- The receiving institution will guide incoming mobile participants in finding accommodation, according to the requirements of the Erasmus Charter for Higher Education. It is considered best practice to use the individual grant to pay for the deposit of dormitories.
- Ensure that outgoing mobile participants are well prepared for their activities abroad, including blended mobility, by undertaking activities to achieve the necessary level of linguistic proficiency and develop their intercultural competences.
- Provide assistance related to obtaining visas, when required, for incoming and outgoing mobile participants, according to the requirements of the Erasmus Charter for Higher Education and, if needed, use project funds in the most inclusive way to cover related costs partially or in full.
- Provide assistance related to obtaining insurance, when required, for incoming and outgoing mobile participants, according to the requirements of the Erasmus Charter for Higher Education and use project funds in the most inclusive way to cover related costs partially or in full. The receiving institution will inform mobile participants of cases in which insurance cover is not automatically provided.
- The receiving institution will inform about the existence of relevant infrastructure and provide support to incoming participants with fewer opportunities.
- Provide appropriate mentoring and support arrangements for mobile participants, including for those pursuing blended mobility, as well as integrate incoming mobile participants into the wider student community and in the Institution's everyday life.
- Provide participants with their grant as soon as possible upon arrival, including if necessary a first payment using cash, check or similar to avoid delays linked to opening a bank account.
- The institutions commit to encourage participants to act as ambassadors of the Erasmus+ Programme and share their mobility experience, e.g. by providing information about the existence of Erasmus+ alumni networks, inviting former participants in promotion activities, etc.

Accommodation

The receiving institution will guide incoming mobile participants in finding accommodation, according to the requirements of the Erasmus Charter for Higher Education.

Information and assistance can be provided by the following persons and information sources:

Institution [Erasmus code]	Contact details (email, phone)	Website for information
A WIEN08	n.a	n.a
Universidad de Los Lagos, Osorno Chile	difusion.internacional@ulagos.cl	https://docs.google.com/spreadsheets/d/18SAUvBfmQCpNF8PQSVs2BMuINu5SPoFf5dxA3ktxpic/edit?usp=sharing

Visa

The sending and receiving institutions will provide assistance, when required, in securing visas for incoming and outgoing mobile participants, according to the requirements of the Erasmus Charter for Higher Education.

⁹ The Erasmus+ Student Charter is available here: https://ec.europa.eu/programmes/erasmus-plus/resources/documents/applicants/student-charter_en

Information and assistance can be provided by the following contact points and information sources:

Institution [Erasmus code]	Contact details (email, phone)	Website for information
A WIEN08	n.a	n.a
Universidad de Los Lagos, Osorno Chile	movilidad.internacional@ulagos.cl	https://tramites.minrel.gov.cl/ http://www.extranjeria.gob.cl/contactenos/region-de-los-lagos/

Insurance

The sending and receiving institutions will provide assistance in obtaining insurance for incoming and outgoing mobile participants, according to the requirements of the Erasmus Charter for Higher Education.

The receiving institution will inform mobile participants of cases in which insurance cover is not automatically provided. Information and assistance can be provided by the following contact points and information sources:

Institution [Erasmus code]	Contact details (email, phone)	Website for information
A WIEN08	n.a	n.a
Universidad de Los Lagos, Osorno Chile	movilidad.internacional@ulagos.cl	For details: see Confirmation of Acceptance

Inclusion and accessibility¹⁰

The institution will provide support to incoming mobile participants with fewer opportunities, according to the requirements of the Erasmus Charter for Higher Education. Information and assistance can be provided by the following contact points and information sources:

Receiving institution [Erasmus code]	Description of infrastructure (optional)	Contact details (email, phone)	Website for information
A WIEN08	n.a	n.a	n.a
Universidad de Los Lagos, Osorno Chile	Movilidad reducida; Deficiencias auditivas; Impedimentos visuales Reduced mobility, Hearing impairments, Visual impairments	Christofer Cárcamo Catrilef, cristofer.carcamo@ulagos.cl +56 9 9175 3376	https://admisio.ulagos.cl/viasacceso/admision-para-personas-con-discapacidad/

Additional information

Receiving institution [Erasmus code]	Information on recognition process / other useful information:	Contact details (email, phone)	Website for information
A WIEN08	n.a	n.a	n.a

You may find the implementation guidelines of the Erasmus+ and European Solidarity Corps Inclusion and Diversity Strategy here:
https://ec.europa.eu/programmes/erasmus-plus/resources/implementation-guidelines-erasmus-and-european-solidarity-corps-inclusion-and-diversity_en

Universidad de Los Lagos, Osorno Chile	n.a.	n.a.	n.a.
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7. Other information related to the terms of the agreement (optional)

Applicable Laws and Regulations Norms on Prevention and Punishment of gender violence It is hereby stated that the existing internal legislations of the Universidad de Los Lagos, on sexual harassment, violence and gender discrimination in the academic field, which will be applicable to students, is understood to be incorporated into this agreement, academics and/or third parties participating in activities organized or developed by the Universidad de Los Lagos, in accordance with Law 21.369. The aforementioned internal regulations are available on the institutional website <https://www.ulagos.cl/prevencionacoso/>.

The Compliance clause is added, whereby the parties agree to absolutely refrain from committing, facilitating, concealing, or participating, directly or indirectly, in any act or conduct that constitutes a crime or offense and that could give rise to criminal liability for either party. This prohibition extends to all activities, functions, and operations carried out in the name, on behalf of, or in the interest of each University, whether by its employees, collaborators, contractors, subcontractors, or any other person acting under its direction or control. Failure to comply with the commitments established in this clause will entitle the compliant party to terminate it unilaterally and immediately, without prejudice to any applicable legal or contractual actions.

Further, it is hereby stated that at mdw applicable laws, rules and regulations on anti-discrimination and anti-corruption are incorporated into this agreement and will be applicable to students, academics and/or third parties participating in activities organized or developed by mdw.

8. Recognition

Institutions commit to:

- Ensure recognition for activities satisfactorily completed. Recognition tool: [European Credit Transfer and Accumulation System](#).
- Ensure that student and staff mobility for education or training purposes is based on a learning agreement for students and a mobility agreement for staff validated in advance between the sending and receiving institutions or non-academic organisations and the mobile participants.
- Accept all activities indicated in the learning agreement, or according to the learning outcomes of the modules completed abroad, as automatically counting towards the degree, provided these have been satisfactorily completed by the mobile student.
- Partners commit to taking measures to ensure recognition of student and staff mobility upon their return, including:
 - Providing incoming mobile students and their sending institutions with free-of-charge transcripts. The documents must be in English or in the language of the sending institution and containing a full, accurate and timely record of the achievements at the end of the mobility period.
 - A Transcript of Records will be issued by the receiving institution no later than 5 weeks after the assessment period has finished at the receiving HEI.
 - Providing students on traineeships and staff with a certificate for the activities completed. It is recommended to issue a certificate towards the end of the mobility period.

9. Grading systems of the institutions

It is recommended that receiving institutions provide the statistical distribution of grades or make the information available through [EGRACONS](#) according to the descriptions in the [ECTS users' guide](#)¹¹. The table will facilitate the interpretation of each grade awarded to students and will facilitate the credit transfer by the sending institution.

Institution [Erasmus code]	Brief Description of Grading System (or link to relevant webpage)
A WIEN08	n.a
Universidad de Los Lagos, Osorno Chile	n.a

10. Termination of the agreement

This agreement expires by the end of the validity period (see start-end of validity p.1). In the event of unilateral termination, a notice of at least one academic year should be given. This means that a unilateral decision to discontinue the exchanges notified to the other party by 1 September 20XX will only take effect as of 1 September 20XX+1. Neither the European Commission nor the National Agencies can be held responsible in case of a conflict.

G. SIGNATURES OF THE INSTITUTIONS (legal representatives)

Institution [Erasmus code]	Name, function	Date	Signature ¹²
A WIEN08	Johannes Meissl Vice Rector for International Affairs and Art	31.08.2026	
Universidad de Los Lagos, Osorno Chile	Oscar Garrido Álvarez Rector		Oscar Ariel Garrido Álvarez 10862197-4 rectoria@ulagos.cl  Firmado electrónicamente según Ley 19799 el 13-08-2026 a las 10:56:58 con Firma Electrónica Avanzada Código de Validación: 1786633018784 Validar en https://www5.esigner.cl/esignercryptofront/documento/verificar/ 

The ECTS user's guide is available here: https://ec.europa.eu/education/resources-and-tools/document-library/ects-users-guide_en

Scanned copies of signatures are accepted